

Claims Service Survey Comments

August 2016

“Sorry the event occurred, happy to have had coverage from Middlesex.”

“I was pleased with the whole process.”

“Thank you – Wonderful service

“Comps were fraudulent. Value received was nowhere near replacement cost.”

July 2016

“Sorry the event occurred, happy to have had coverage from Middlesex.”

“I was pleased with the whole process.”

“Thank you – Wonderful service.”

“Great Customer Service”

“The Claims Rep did a great job, was very communicative and professional.”

“Excellent Service.”

“Claim dragged on unnecessarily, could have been resolved in less than 2 years.”

“Excellent from my Agent to my Adjuster.”

“Very Fair.”

“We were very pleased – thank you!”

June 2016

“The overall process of the claim was handled efficiently and effectively.”

“Thank you for all your help.”

“Didn’t meet expectation.”

“Thank You.”

“Very good!”