



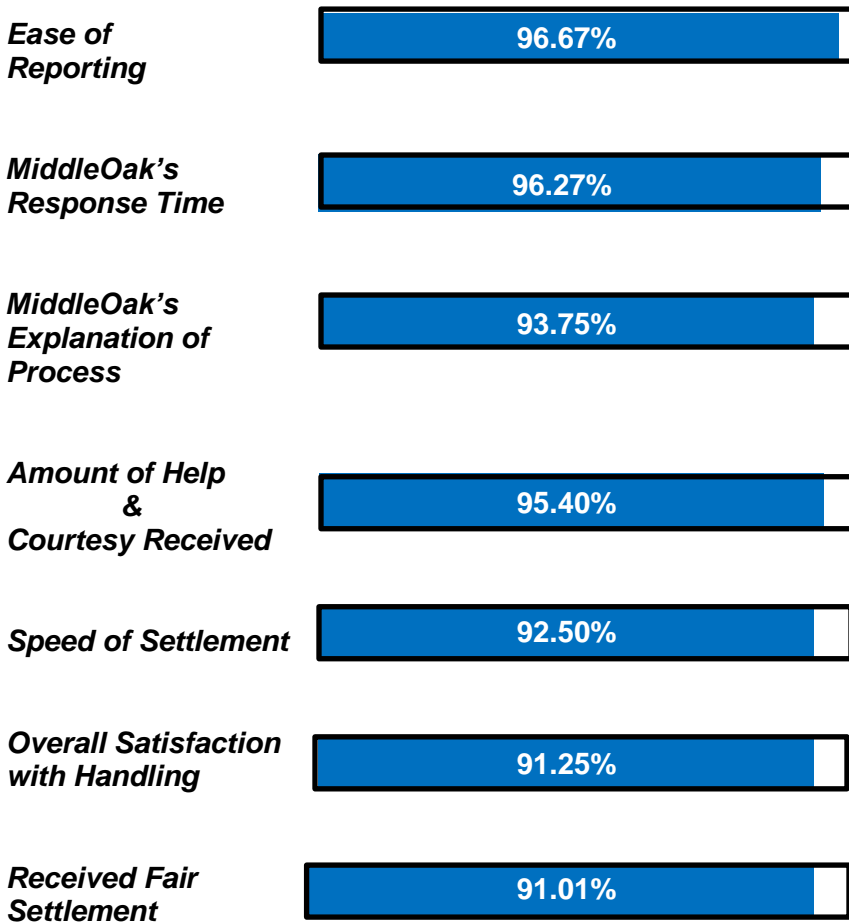
Making Insurance Right.®

### MIDDLEOAK Satisfaction Reviews from Claimants

#### How They Rate Us

#### What They Are Saying

*Customer Expectations Met or Exceeded\**



• “I was pleased with the whole process”  
 • “Thank you – Wonderful service”  
 For All comments [click here](#)  
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\*All claimants are surveyed. Results are YTD.

Survey last updated 10/31/16